

Hosting Masters - Bug #1329

hostings.com has issues with "IPv6 sending guidelines regarding PTR records 550-5.7.1 and authentication"

12/02/2020 01:54 AM - Kevin Zaleski

Status:	Closed	Start date:	12/01/2020
Priority:	High	Due date:	
Assignee:	Thom Ho	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:			
Description			
<p>This is the mail system at host hostings.com.</p> <p>I'm sorry to have to inform you that your message could not be delivered to one or more recipients. It's attached below.</p> <p>For further assistance, please send mail to postmaster.</p> <p>If you do so, please include this problem report. You can delete your own text from the attached returned message.</p> <p style="text-align: center;">The mail system</p> <pre><hmspamfree@gmail.com> (expanded from <admin@hostings.com>): host gmail-smtp-in.l.google.com[2607:f8b0:400d:c07::1a] said: 550-5.7.1 [2600:3c03::f03c:91ff:fe55:aae8] Our system has detected that this 550-5.7.1 message does not meet IPv6 sending guidelines regarding PTR records 550-5.7.1 and authentication. Please review 550-5.7.1 https://support.google.com/mail/?p=IPv6AuthError for more information 550 5.7.1 . e30si905790qtm.277 - gsmtip (in reply to end of DATA command) Reporting-MTA: dns; hostings.com X-Postfix-Queue-ID: E9C99A1B6 X-Postfix-Sender: rfc822; hostings@hostings.com Arrival-Date: Tue, 1 Dec 2020 08:00:01 -0500 (EST) Final-Recipient: rfc822; hmspamfree@gmail.com Original-Recipient: rfc822; admin@hostings.com Action: failed Status: 5.7.1 Remote-MTA: dns; gmail-smtp-in.l.google.com Diagnostic-Code: smtp; 550-5.7.1 [2600:3c03::f03c:91ff:fe55:aae8] Our system has detected that this 550-5.7.1 message does not meet IPv6 sending guidelines regarding PTR records 550-5.7.1 and authentication. Please review 550-5.7.1 https://support.google.com/mail/?p=IPv6AuthError for more information 550 5.7.1 . e30si905790qtm.277 - gsmtip Hosting Masters charge coming, but your card has expired.eml Subject: Hosting Masters charge coming, but your card has expired From: orders@hostings.com Date: 12/1/2020, 8:00 AM To: admin@hostings.com Hi Kevin,<p>Payment of 0.00 for the website hostings.com will be charged in 30 days to your credit card ending 6003, which has expired.</p></pre>			

Please update your billing information by logging in to <https://hostings.com/client/>, as hostings.com, moving your mouse over "Edit Your Data" and clicking on "Billing Information."

Regards,

Hosting Masters

History

#1 - 01/15/2021 06:29 AM - Kevin Zaleski

- Project changed from *Classy Groundcovers* to *Hosting Masters*
- Target version deleted (V4 (Yii 2))

#2 - 03/20/2022 04:00 PM - Kevin Zaleski

- Status changed from *Assigned* to *Closed*